

ThinPrint®

ThinPrint
.print®

R E F E R E N C E

Hessen residents' registry offices use ThinPrint .print for printing identity papers

ekom21 GmbH is a joint venture of Municipal Data Processing in Hessen (KIV) and the Municipal Regional Data Processing Centre in Kassel (KGRZ). The group of companies, which employs around 415 people, serves more than 30.000 users from approximately 550 departments, and specialises in complete solutions for public services. It is based in Gießen and has branches in Darmstadt, Kassel, and Wiesbaden.

For a number of years, the group has provided the municipalities with applications via server based computing for the residents' registration office system, local authorities, budgeting, and payroll accounting. Printing identity cards and passports for local residents formerly proved a problem. "Particularly printing photos, which brought everything to a standstill" says Andreas Dittmer, System Administrator in the computing centre division IT systems, Client/Server. The system vendor involved in introducing the applications then turned to the print management solution ThinPrint .print.

The introduction in 2004, says Andreas Dittmer, went completely smoothly. Since then, up to 700-800 users from the residents' registration office have been able to use ThinPrint .print to print identity papers simultaneously. It doesn't matter which (federal printing office approved as archivally safe) printer is used, because ThinPrint's DRIVER FREE PRINTING technology cuts out the need for installing native print drivers on the terminal servers. Instead, printer preparation runs on the relevant desktops in the municipalities. This means a lot less work for ekom21's system administrator. Andreas Dittmer: "This technology allows us to activate all printers, and we don't need to know which model is working in the office affected."





About ThinPrint

ThinPrint specializes in mobile enterprise solutions and printing in distributed networks. The solutions of the software manufacturer, based in Germany and with offices in USA and Australia, are successfully deployed by businesses of all sizes and in all sectors around the globe. More than 500 renowned distributors and resellers in more than 80 countries market the products of ThinPrint GmbH. Thanks to strategic partnerships, the client components of the patent pending .print technology are integrated in a multitude of terminals, print boxes, PDAs, and mobile telephones from leading hardware manufacturers. Significant value is enjoyed by strategic partnerships with BlackBerry (RIM), Bluetooth SIG, Citrix Systems, Inc., Fujitsu Siemens Computers, Lexmark International, Inc., Microsoft, Nokia, Orange, Palm, Inc., Sun Microsystems Inc., Symbian Ltd., VM Ware, and XPS Software GmbH.

Facts	
Customer	ekom21 GmbH
Field	Public Administration
Responsible for project	Avnet
Project	Enabling the printing of provisional identity cards and passports in the Hessen residents' registration offices.
Number of users	700-800 simultaneous users
Servers	Citrix Presentation Server 4.0, ThinPrint .print Application Server Engine

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